

Important Information About Cal-Ore Communications Services

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Long Distance Calling in the U.S.
High Speed Internet
Dish Network

Long Distance Calling in the U.S. - Long Distance calling in the U.S. from Cal-Ore Communications, Inc. includes nationwide calling and is not available in all areas and may vary by market. To subscribe to this Long Distance plan, you must choose Cal-Ore Communications, Inc. as your IntraLATA and InterLATA toll carrier. The Long Distance Calling in the U.S. plan is for typical domestic residential voice usage only, and cannot be used for any purpose inconsistent with typical domestic residential voice usage. If usage under this plan is not consistent with typical residential customer usage, as determined in Cal-Ore Communications, Inc. sole discretion, Cal-Ore Communications, Inc. reserves the right to move you to an alternative plan. Further, calls that do not fall within the Long Distance Calling in the U.S. plan include but are not limited to data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services (not available with this plan), international calling, toll free calling services, commercial facsimile, auto-dialing, resale, chat rooms, transcription services, call centers and direct telemarketing centers. Long distance plan rates apply to direct dialed U.S. calls including Alaska, Hawaii and U.S. Puerto Rico and Guam. Cal-Ore Communications reserves the right to cancel, modify or discontinue the Long Distance in the U.S. plan at any time without notice. OTHER RESTRICTIONS MAY APPLY.

High-Speed Internet – A phone line is not required for Cal-Ore Communications, Inc. service in all areas, please call for details. Cal-Ore Communications High Speed Internet service has minimum computer system requirements. Because downloading speeds, reliability, and level of security are at times dependent upon the Internet, downloading speeds, reliability, and level of security may vary. Speed and service may vary by area. 24 x 7 technical support is available to all Cal-Ore Communications, Inc. Internet customers at 1-800-218-6118. Offer, plans, and stated rates are subject to change and may vary by service area. Special offers and services are not available in all areas. Applicable taxes, surcharges and fees will apply. Plans are subject to change. Additional conditions or restrictions may apply. Ask your Cal-Ore Communications Consultant for details. One year commitment required, \$200 early termination fee applies. Additional fees will apply for moves, reconfigurations, disconnects for non-payment, supercedure

and NSF checks.

Cal-Ore Communications, Inc. | DISH Network – This service is only available in the Klamath Falls, Oregon communities of SouthView and Ridgewater. All prices, packages and programming are subject to change without notice. Local and state sales taxes may apply. Where applicable, equipment rental fees and programming are taxed separately. All DISH Network programming, and any other services that are provided, are subject to the terms and conditions of the promotional agreement and Residential Customer Agreement, available at www.dishnetwork.com or upon request. Local Channels packages by satellite are only available to customers who reside in the specified local Designated Market Area (DMA). Restrictions apply, including credit approval, qualifying programming purchase and monthly fees for receivers. Limit four (4) standard receivers and (2) DVR Receivers per account. An installation fee applies for each DVR receiver as well as a DISH Network DVR Service fee of \$5.99. One year commitment required, early termination fee applies. Additional fees will apply for moves, reconfigurations, disconnects for non-payment, supercedure and NSF checks.